

Please note any corrections to your name or address below.

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Tripwire, Inc.

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Control.

What are your most important challenges? *(check all that apply)*

- Server availability Staff efficiencies Policy enforcement
 Audit compliance Other _____

Which Enterprise Management System do you use?

- HP Open View IBM Tivoli Remedy Micromuse Other _____

How many servers are you responsible for?

- 1-500 501-1,000 1001-2,000 2001+

What operating systems do you manage?

- Windows Solaris HP-UX IBM AIX Linux Free BSD Novell
 Mac OS Other _____

TRIPWIRE

Take control of change.

Visit <http://control.tripwire.com> to reserve your free copy of *The Visible Ops Handbook* today because after its July 15 publication, it will cost \$19.95. Learn how to implement fundamental best practices for effective change management policies.

And reserve your seat for the upcoming Tripwire webcast, *Building Effective & Auditable ITIL Change Management Processes In 4 Steps*, July 14, 2004 at 9:00 a.m. PDT; 12:00 p.m. EDT. We'll walk through the Visible Ops steps, helping you apply these principles to your own organization.

Register today—availability is limited.
Register at <http://control.tripwire.com>

TRIPWIRE



Control confers power.

Having increased control over your IT infrastructure and server farms gives you power—power to satisfy your users' business needs and ensure effective controls. You have the power to meet auditing requirements and improve productivity. Deliver openness and heightened security. How do you get control? With visibility into service-affecting change.

The process of maximizing control.

Reserve your complimentary copy of the *The Visible Ops Handbook* and learn the four steps to implementing a balanced change management strategy. And then attend a Tripwire webcast to receive help with taking those steps in your organization.



Always in control.

Unanticipated change can throw off your entire installed server base. With Tripwire® for Servers and Tripwire Manager, however, any change to any server is immediately identified and reported to you. So while change may be unplanned, it's never unnoticed.

Visibility assures control.

Tripwire for Servers and Tripwire Manager help you improve system availability and staff accountability in three important ways:

- ▼ Tripwire for Servers software immediately detects and reports changes to server, so that you have instant visibility into potential issues.
- ▼ It tells you exactly what changed, who initiated the change, and which systems are affected—dramatically reducing troubleshooting time and limiting exposure.
- ▼ It enables you to enforce change management policies so that fewer service-affecting changes occur in the first place.

Control simplifies auditability.

Accountability rests on proof. Regular baseline and integrity checks provide a running, auditable account of changes, making it faster and easier to comply with IT best practices, corporate policies, and regulatory requirements.

Prove control effectiveness.

Powerful, detailed reporting capabilities allow you to take fast, appropriate action to minimize downtime, revenue loss, and costly recovery procedures. Because Tripwire software continuously monitors servers and proactively delivers change information, you have proof of effective controls. You can verify that intentional changes were made correctly. You'll know that patches work. And you're assured that unintended change is remedied appropriately.

Control.

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